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PATENT

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Eryurek et al.

Serial No.: 10/086,159

Title: AUTOMATIC WORK
ORDER/PARTS ORDER GENERATION
AND TRACKING

Filed: February 28, 2002

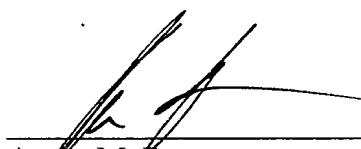
Group Art Unit: 2121

Examiner: Barnes, Crystal J.

Atty. Docket Number: 30203/38231

Customer No.: 04743

) I hereby certify that this paper and the
) documents referred to as enclosed
) therewith are being deposited with the
) United States Postal Service as first class
) mail, postage prepaid, in an envelope
) addressed to: Mail Stop Amendment,
) Commissioner for Patents, P.O. Box
) 1450, Alexandria, Virginia 22313-1450,
) on the date indicated: **November 15,**
) **2004.**



Aaron M. Peters
Registration No. 48,801
Attorney for Applicants

RESPONSE TO OFFICE ACTION DATED AUGUST 13, 2004

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Dear Sir:

In response to the Office action dated August 13, 2004, the applicants respectfully request that the application be reconsidered in light of the following amendments and remarks.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 8 of this paper.